



Who Do I Contact?

Public Works related issues include: trees/branches down on public right of way; flooding/water over roadway; clogged catch basins, ditches, and culverts; problems and/or questions on garbage or recycling services; traffic/pedestrian signal timing, outages/flashing; street signs down; street light outages; missing/broken storm drain grate; potholes; clean-up efforts/illegal dumping; automotive fluid spills (car accidents); street sweeping; Emergency Management efforts; and snow plowing/sanding requests.

Emergencies requiring immediate assistance, call 9-1-1

To report a Public Works concern during regular business hours (Monday – Friday, 8:00 a.m. to 5:00 p.m.), please call (253) 835-2700 or report your concern [electronically](#) (IE & Chrome Only).

If your Public Works concern/issue is non-emergent, but requires attention prior to the next business day, please call:

After Hours Call-Out Service at 1 (800) 400-0749

TO REPORT POWER OUTAGE:

Puget Sound Energy (www.pse.com , click on outage information) (Electricity and Natural Gas)	(888) 225-5773
Tacoma Power (www.mytpu.org/tacomapower/outage-safety/power-at-1.htm) (Tacoma Power service area)	(253) 502-8602

TO REPORT DRINKING WATER AND/OR SEWER PROBLEMS:

Lakehaven Utility District (http://www.lakehaven.org/273/24-Hour-Emergency) (Water and Sewer)	(253) 941-1516
Highline Water District (http://highlinewater.org/) (Water)	(206) 824-0375
Midway Sewer District (www.midwaysewer.org) (Sewer)	(206) 824-4960
Tacoma Water (http://www.mytpu.org/tacomawater/Default.htm) (Water)	(253) 502-8344

TELEPHONE, CABLE, INTERNET:

CenturyLink (http://www.centurylink.com/home/?refCode=RES000002375)	(866) 963-6665
Comcast (http://comcast.com/default.csp)	(877) 824-2288

OTHER SERVICE PROVIDERS:

WA State Department of Transportation (http://wsdot.wa.gov/home.htm) (WSDOT signal/road maintenance – 24/7)	(206) 440-4490
King County (http://kingcounty.gov/transportation/kcdot/Roads.aspx) (Roads Services & Traffic Signals – 24/7)	(206) 477-8100
Federal Way Public Schools District #210 (http://fwps.org/) (After hours – voicemail option only)	(253) 945-2000
King County Metro (http://metro.kingcounty.gov/) (Work Centers)	(206) 477-3850
WA State Department of Ecology (DOE) (https://ecology.wa.gov/) (24/7)	(425) 649-7000
Waste Management (http://www.wm.com/index.jsp) (Report a missed collection)	(800) 592-9995